

**Please note**: some screens may appear slightly different depending on the browser used.

## PC / MAC Requirements:

- Internet Connection
- Camera (Webcam)
- Audio (Speakers)
- Microphone
- Browser
  - o Chrome
  - $\circ$  FireFox
  - Safari

## Internet Explorer not supported

- Active MyChart account
  - Forgot username or password? See page 2





FireFox

Chrome



Safari

## Instructions: Login and Connect to Visit

- 1. <a href="https://mychart.leememorial.org">https://mychart.leememorial.org</a>
- 2. Enter your Username
- 3. Enter your Password
- 4. Click Sign In



5. Click Visits



6. Click Appointments and Visits



- 7. Click the scheduled Video Visit
- 8. Click Begin Video Visit

Appointment Details		¢,
Telemed Visit LPG with Aldith M Lewis,	It's time to start your video visit! BEGIN VIDEO VISIT When you are ready to talk to your doctor, click the button below.	
D.O. Monday March 30, 2020 Arrive by 10:55 AM EDT Startia 21:00 AM EDT (Dominutes) March 20 AM EDT Add to Calendar	Want an earlier time? Get on the Wait List	
This appointment cannot be canceled online. To cancel please contact your physician's office.		

9. Wait for the doctor to connect

# **Pop Up Blocker Notification?**

- If you receive a pop up blocker • notification asking you to allow Univago.com, please click Allow. This is used for the video portion of your visit.
- If you would like, you may block the pop up • blocker for this vendor after you have completed your visit. How to do this will depend on your pop up blocker options.



# Forgot your Username?

- Click Forgot Username to retrieve your • MyChart Username.
  - Username will be sent to the email address we have on file
  - If you do not receive the 0 username, verify your email address with your doctor's office

### Forgot Password?

- Click Forgot Password to receive the verification • code needed to reset the password.
  - Code will be sent to the email address we  $\circ$ have on file or to the mobile number we have on file
  - If you do not receive the code, verify your 0 email address and mobile phone number with your doctor's office